

Johnson Controls
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Dear valued customer,

Since our merger in September 2016, we've been working hard to bring together the best of Johnson Controls and Tyco. Now it's time to make the most of our identity as Johnson Controls, the global leader in building products and technology, integrated solutions, energy storage and information-based retail solutions.

In the coming months, we will begin transitioning the brand identity of our Tyco business units, including Tyco Integrated Security, to Johnson Controls. Over time, you can expect to see our new Johnson Controls brand on our service vehicles and uniforms, business cards and building signage.

As Johnson Controls, we will continue to sell, install and service the fire, security and retail products you have come to know and respect, including Tyco, Simplex, Ansul, Grinnell Mechanical Products and Sensormatic.

The same knowledgeable, experienced team that earned your trust as Tyco will continue to serve you as part of Johnson Controls. We still offer you decades of leadership in fire, security and retail solutions, in-depth understanding of codes, standards and applications, and proven expertise in delivering customized solutions to meet your needs and challenges

Our team is excited to build on each other's strengths, combining insights to give you new ways to reach your goals; innovating faster to help your buildings or environment perform better; and integrating technologies and solutions to help you increase operational efficiency, protect people and assets, and drive growth.

Our priority is and always will be to help you win everywhere, every day. If you have any questions, please contact your local representative or customer service center.

Thank you again for your continued support of Johnson Controls. It's a privilege to do business with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Joe Oliveri".

Joe Oliveri, Vice President, Security
Building Solutions, North America