

## Tyco Integrated Security LLC / Tyco Integrated Security Canada, Inc. ("TycoIS" and/or "Tyco") Telemarketing Policy Statement

It is Tyco's policy to fully comply with all U.S. and Canadian federal and state/provincial laws and regulations governing telephone sales, marketing, and telemarketing activities.

Tyco maintains an internal Do Not Call list and purchases all required U.S. and Canadian federal and state/provincial lists. Tyco also uses sophisticated proprietary technology to help ensure that consumers who have placed their telephone numbers on such lists are not contacted by Tyco or by any of its authorized marketers.

Tyco requires that all third-party companies who engage in telemarketing of Tyco's products/services ensure they are in compliance with Canadian and U.S. federal and state/provincial laws regarding telemarketing. Tyco further requires that they access and scrub against Tyco's Internal Do Not Call list prior to making any outbound calls to consumers.

Tyco's third-party marketing companies are also required to tell Tyco about any consumer who has asked to not be contacted regarding Tyco's products/services so they can be added to Tyco's Internal Do Not Call list.

All Tyco employees who engage in telemarketing must undergo comprehensive training on compliance with telemarketing laws.

Tyco takes compliance with U.S. and Canadian federal and state/provincial telemarketing laws and regulations seriously and thoroughly investigates all consumer complaints.